

## HOME SCHOOL ON DEMAND LTD TERMS AND CONDITIONS

### CONTENT INCLUDES:

- Information for browsers, buyers, registered users and members
- Information for registered vendors

### INFORMATION FOR BROWSERS, BUYERS, REGISTERED USERS AND MEMBERS

As a user of the Home School On Demand Ltd. Website you agree that you will not upload, post or complete any of the following actions:

- (1) Content that is unlawful, threatening, abusive, offensive or discriminatory in any way
- (2) Content which refers to other individuals, organisations or companies
- (3) Collect or store data about other registered users
- (4) Software viruses or other computer code that interrupts or damages functionality of the site
- (5) Copy, modify or reproduce content produced by Home School On Demand or other vendors on the site
- (6) Intentionally or unintentionally break any legislations or laws

When buyers purchase a course, e-resource, product or service with Home School on Demand Ltd. they are required to provide details and consent to allow us to distribute these. This may include your name, address, user name and password. We recommend you choose a strong password, minimum 8 digits with a mixture of Uppercase, Lowercase, Numbers and Special Characters. Personal bank account details are processed separately through PayPal's secure server.

On purchase or registration as a user (if you have pre-registered with a view to making purchases later or becoming a vendor) you are automatically registered and added to the FREE MEMBERSHIP package to allow you to access automated discounts and other membership benefits. \*You have the option to delete your membership at any time when logged in as a member \*This is accessible from the Membership Account Page via the FREE MEMBERSHIP drop-down. If you choose to delete your membership, we will also delete you from the site as a registered user.

It is the registered user's responsibility to provide accurate, complete and updated information about themselves, as prompted by the relevant registration form/s. We may terminate your account if any information you provide is inaccurate, false or incomplete. It is the user's responsibility to maintain username and password confidentiality and activities completed under their password or account. Users should log-off when they are finished with their activities on the site (working on a course, browsing or making a purchase). You agree to notify us immediately if there has been unauthorised use of your account. We reserve the right to de-activate accounts that are inactive for an extended period of time.

As a registered member you accept that products, e-resources, courses purchased on the Home School on Demand Ltd website AND descriptions are provided by registered external vendors. While quality checks take place and guidance is provided to vendors on registration, Home School on Demand Ltd do not take any personal responsibility for the price, quality, content or distributions of purchases. Vendors have accepted and signed terms and conditions to accept full legal responsibility as a seller. All user-uploaded content is the sole responsibility of the person from which such content originated. Any customer queries or complaints with regards to their products, e-resources and courses will be re-directed to vendors as required. However, for: content, products, courses and e-resources that do not fit with the Home School on Demand ethos or discovered to be inappropriate; Home School On Demand Ltd have the right to remove these and the vendor from the site.

## **REGISTERED VENDORS**

### TERMS & CONDITIONS Home School on Demand Ltd. rights and obligations:

1. Owner of central platform which provides a space for sellers to offer educational/extra-curricular courses, resources and products for students, parents and educators that support the development of young people
2. HSOD can remove any unacceptable content, products, e-resources and courses
3. Rights of Access to sell registered vendors courses, resources and products
4. Overall management of website, system and providing support where required
5. To coordinate the set-up of courses/products and authorise control for vendors
6. Provide online training videos for the team
7. Coordinate training webinars as required
8. Provide transparent information on income received for each course and product sales
9. Arrange monthly payments and transfer of monies due
10. Marketing and promotion of website and courses as a whole package
11. The right to reject applications, courses, products and resources that don't fit the ethos of Home School on Demand

### TERMS & CONDITIONS Vendor rights and obligations

1. User responsibilities as detailed in the Home School on Demand Ltd Terms and Conditions Document available within the website footer
2. Honesty and integrity regarding information provided on legality of being able to work in the UK, qualifications and experience
3. Where relevant, provide a copy of qualification certificates before user details and course/products are set up  
\*See online application guidance
4. Personal responsibility for taxes on personal commission and earnings
5. Read and accept HSOD policies i.e., Terms and conditions and HSOD Branding for main product images
6. As the author/owner of content (e-resources/courses/product descriptions) and vendor of physical products (where applicable), accept full ownership and responsibility for all legal obligations and legislation including: registering as self-employed/as a company (if applicable), business insurance (if applicable), copyright law, GDPR/Data Protection/E-Commerce/Consumer Rights legislation and DBS/Enhanced NI Check for live courses.
7. Courses should be personalised under own name or brand e.g., Logo, Video and descriptions
8. Agree to GDPR procedures i.e., users will be registered to allow engagement and communications with the Home School on Demand platform, therefore authors are unable to contact or store customer details unless contacted directly by a customer.
9. Agree to set prices if you provide courses or webinars \*Most are transparent on site. Others made available on registration as a vendor
10. Agree to commission rates detailed in the Seller document available on the WorkWithUs Page
11. Accept 10% Discount code provided to registered schools and organisations to pass on to parents and students for courses and e-resources. \*You can provide further discounts for registered parent members if you wish
12. Accept 10% Discount provided to registered educators for Course Site Licenses and E-Resources\*You can add further discounts for registered educator members if you wish.
13. Accept 5% Registered affiliate sales on products, e-resources and courses \*Reward for others promoting for you
14. Videos used within courses and webinars must have some recordings of you to personalise as this is one of the HSOD team's USP (either within the introduction of each lesson OR throughout as a small circle/square video)
15. Personal management of curriculum courses which as standard includes responding to student queries/enquiries
16. Personal management of curriculum courses where you have specified you will mark and return work
17. Annual update of all courses/resources which apply to tutors/instructors who follow a specific specification (as required)
18. Promotion of own courses and resources e.g., social media platforms, Facebook Groups and website
19. Agree to course video clips and images being used by Home School on Demand platform to promote the site
20. Agree to receiving HSOD communication updates via the private Facebook group, email and messenger. \*Your data and memberships will be removed should you choose to remove your courses/webinars, e-resources or products from the site